



Important Notice

To act in concert with the Macau SAR Government to prevent the ongoing spread of coronavirus and reduce the risk of transmission, our Bank has adopted the following measures immediately to protect the health of our customers and staff:

- 1) The business hours of all BCM branches will be temporarily changed from 4 February 2020 (Tuesday) until further notice as follows: Monday to Friday, 10:00am to 4:30pm
- 2) The following BCM branches will be temporarily closed from 4 February 2020 (Tuesday) until further notice:
 - Palha Branch
 - Ponte e Horta Branch
 - Kin Wa Branch
 - Toi San Branch
 - Tak Fok Branch (Taipa)

We encourage our customers to use the online and digital channels of our Bank to facilitate your banking needs during this period. Where necessary, please visit the nearby BCM branches for performing your transactions.

- 3) All working staff of the Bank are required to wear face masks; and all persons must wear face masks before entering the bank premises;
- 4) Temperature screening is required for all persons before entering the bank premises. In case the measured body temperature is over 37°C, the person will be advised to leave and seek medical checkup;
- 5) Enhance the cleaning and hygiene standard of all bank premises and facilities, and offer anti-bacterial hand sanitizer to customers and staff where necessary.

In case of any query, please contact your Account Manager(s)/Branch Manager(s), any BCM branch or call TeleBCM at 8796 8888 during office hours for assistance.

The Bank will closely monitor the situation and issue announcements in a timely manner. Please always refer to our latest notice for updated information.

Banco Comercial de Macau, S. A.
3 February 2020