



Important Notice

(Updated on 4 February 2020)

In accordance with the latest announcement made by the Macau SAR Government regarding the current situation of coronavirus spread, the Bank is taking immediate measures to adjust our branch network and opening hours, in order to support the Government's effort to minimize commercial activities in the territory so as to decrease the mobility of the general public, reduce the risk of transmission and protect the well-being of our customers and staff.

- 1) The business hours of all BCM branches will be temporarily changed from 5 February 2020 (Wednesday) until further notice:
 - Macau Branches: Monday to Friday, 9:00am to 4:00pm
 - Taipa and Coloane Branch: Monday to Friday, 9:30am to 4:00pm

- 2) The following BCM branches will be temporarily closed from 5 February 2020 (Wednesday) until further notice:
 - Palha Branch
 - Ponte e Horta Branch
 - Patane Branch
 - Kin Wa Branch
 - Toi San Branch
 - Nape Branch
 - Tak Fok Branch (Taipa)

We encourage our customers to use the online and digital channels of our Bank to facilitate your banking needs during this period. Where necessary, please visit the nearby BCM branches for performing your transactions.

- 3) All working staff of the Bank are required to wear face masks; and all persons must wear face masks before entering the bank premises;

- 4) Temperature screening is required for all persons before entering the bank premises. In case the measured body temperature is over 37°C, the person will be advised to leave and seek medical checkup;

- 5) Enhance the cleaning and hygiene standard of all bank premises and facilities, and offer anti-bacterial hand sanitizer to customers and staff where necessary.

In case of any query, please contact your Account Manager(s)/Branch Manager(s), any BCM branch or call TeleBCM at 8796 8888 during office hours for assistance.

The Bank will closely monitor the situation and issue announcements in a timely manner. Please always refer to our latest notice for updated information.

Banco Comercial de Macau, S. A.
4 February 2020