

Notice of Change of BCM Branches Business Hours and Services

(Updated on 7 February 2020)

In accordance with the current situation of coronavirus spread, our Bank will change the business hours of all BCM branches with limited services in order to protect the well-being of our customers and staff with details as follows:

- 1) The business hours of all BCM branches will be changed from 10 February 2020 (Monday) until further notice: **Monday to Friday, 10:00am to 4:00pm**

- 2) The following services will be temporarily suspended until further notice:

- New account opening	- Apply ATM/Debit Card	- Apply Autopay Service	- Apply Cheque Book
- Apply reference letters	- Change of customer information	- Apply statement/transaction details	

- 3) The following 7 BCM branches will maintain operations and continue to serve our customers:

Branch	Address	Telephone
Main Branch	Avenida da Praia Grande, 572	8791 0000
Mercadores Branch	Rua dos Mercadores, 40	2857 2610
Pedro Coutinho Branch	Rua de Pedro Coutinho No. 25D, Queens Court, Loja B, R/C	2821 6523
Almirante Lacerda Branch	Avenida Almirante Lacerda, 43B	2831 6191
Iao Hon Branch	Rua Um Bairro Iao Hon No.45, Industrial Yau Seng (Fase I) R/C AC	2837 8262
Prince Flower City Taipa Branch	Rua de Évora, Prince Flower City, Lai San Kok, Res-Do-Chao I, Taipa	2884 2788
Coloane Branch	Largo do Matadouro 9, Loja D, Coloane	2888 2374

To decrease the mobility of the general public and reduce the risk of transmission, we encourage our customers to minimize their visits to our branches, and use the online and digital channels of our Bank to facilitate your banking needs during this period. In case of any query, please contact your Account Manager(s)/Branch Manager(s), any BCM branch or call TeleBCM at 8796 8888 during office hours for assistance.

The Bank will closely monitor the situation and issue announcements in a timely manner. Please always refer to our latest notice for updated information.

Banco Comercial de Macau, S. A.
7 February 2020