

Notice of Change of BCM Branches Business Hours and Services

(Updated on 14 February 2020)

In accordance with the current situation of Covid-19, our Bank will further amend the branch network and maintain limited services in order to protect the well-being of our customers and staff. Details are as follows:

1) The business hours of all BCM branches will be maintained as below until further notice:
Monday to Friday, 10:00am to 4:00pm

2) The following services will be temporarily suspended until further notice:

- New account opening	- Apply ATM/Debit Card	- Apply Autopay Service	- Apply Cheque Book
- Apply reference letters	- Change of customer information	- Apply statement/transaction details	

3) With effect from 17 February 2020, the following BCM branches will continue operate until further notice:

Branch	Address	Telephone
Main Branch	Avenida da Praia Grande No.572	8791 0000
Pedro Coutinho Branch	Rua de Pedro Coutinho No.25D, Queens Court, Loja B, R/C	2821 6523
Iao Hon Branch	Rua Um Bairro Iao Hon No.45, Industrial Yau Seng (Fase I) R/C, AC	2837 8262
Prince Flower City Taipa Branch	Rua de Évora, Prince Flower City, Lai San Kok, Loja I, R/C, Taipa	2884 2788
Coloane Branch	Largo do Matadouro No.9, Loja D, Coloane	2888 2374

We encourage our customers to minimize their visit to our branches and use our online and digital channels to facilitate your banking needs during this period. In case of any query, please contact your Account Manager(s)/Branch Manager(s), the aforesaid BCM branches or call TeleBCM at 8796 8888 during office hours for assistance.

The Bank will closely monitor the situation and issue announcements in a timely manner. Please always refer to our notice for latest information.

Banco Comercial de Macau, S. A.
14 February 2020