



## 澳門商業銀行特別服務熱線通知

為響應特區政府呼籲，減少人群交流聚集，自 2022 年 6 月 27 日起本行將於分行暫停服務期間設立以下熱線電話，以便客戶於辦公時間內(週一至週五早上九時至下午六時)致電查詢及提供緊急服務支援。

- 商業理財通 - 87968888
- 分行業務查詢 - 87910376
- 企業銀行業務查詢 - 87910254

客戶亦可聯絡本行客戶主任、客戶經理，或透過本行的其他網上及電子渠道辦理所需服務：

- BCM Net 網上銀行服務
- BCM eCorp 商業網上銀行服務
- BCM 流動證券買賣服務
- BCM 流動銀行服務

本行將繼續響應政府呼籲採取適當防護措施，以保障客戶及員工的健康利益，同時密切關注疫情之最新情況及作出適當安排，敬請客戶留意銀行發出的最新通知。

澳門商業銀行股份有限公司 謹啟

2022 年 6 月 26 日

## Notice of BCM Special Hotline Services

To support the Macau Government in preventing the ongoing spread of COVID-19, the following special hotline services will be available starting from 27 June 2022. Please call our hotlines during the business hours (Monday to Friday from 9am to 6pm) for any enquiry and urgent banking service support.

- TeleBCM Phone Banking Service - 87968888
- Branch Services Enquiry - 87910376
- Commercial Banking Services Enquiry - 87910254

Customer can also contact your Account Manager(s) or Branch Manager(s) for assistance, or access the Bank's online and digital channels for the necessary banking services:

- BCM Net e-Banking Services
- BCM eCorp Internet Banking Services
- BCM Mobile Securities Trading Services
- BCM Mobile Banking Services

The Bank will continue to act in concert with the Macau SAR Government to take measures to protect the well-being of our customers and staff. In the meantime, the Bank will closely monitor the situation and make appropriate arrangements in a timely manner. Please always refer to our latest notices for updated information.

Banco Comercial de Macau, S. A.

26 June 2022