



**Notice of Security Measure Enhancement for
Designated BCM e-Service Apps (Android Version)**

Please be informed that the new security measure for the Android OS version of BCM Mobile Banking App, BCM eCorp Mobile Banking App, and BCM Securities Trading Service App (“BCM e-Service Apps”) will be effective starting from 4 July 2024 to enhance the security of customer’s accounts. If the BCM e-Service Apps detected the following potential risks on the customer’s Android device, a security alert message will be displayed and the access to the BCM e-Service Apps on the customer’s Android device will be suspended:

Potential Risks

- The Android device is installed with applications from sources other than your phone’s official app stores* and granted excessive permissions for these applications, or
- The Android device is installed with applications from a list of malicious applications, which may contain malware.

Notes:

*Official App Stores include: Google Play Store, Samsung Galaxy Store, Huawei App Gallery, Xiaomi GetApps, LG SmartWorld Store, Amazon App Store, OPPO App Store, VIVO App Store, Meizu App Store, OnePlus Store, HONOR App Market.

Customers will be required to update the mobile applications timely, and follow the instructions on the security alert message, in order to continue to use the e-Services.

We sincerely extend our utmost gratitude for your understanding and would like to apologize for any inconvenience that might have caused you with the above-mentioned new enhancement. Should you have any queries, please contact TeleBCM at 8796 8888 during office hours.

Banco Comercial de Macau, S.A.

4 July 2024