



Alert of Fraudulent Advertisement

Banco Comercial de Macau, S. A. ("BCM" or "the Bank") discovered that certain fraudulent online advertisements were published in the name of the Bank on the social media platform. In this regard, BCM hereby solemnly declares and would like to draw the attention of our customers and the public that there is no connection whatsoever between the Bank and the below social media advertisements.

The collage contains several advertisements:

- Top Left:** Advertisement for interest-free loans for economic hardship and elderly citizens starting in June. Includes a photo of a BCM branch and a list of age groups: 18-30, 31-50, 50-65, 66-80.
- Top Middle:** Advertisement for a 5-minute application process for interest-free loans. Includes a photo of a person receiving a check.
- Top Right:** Advertisement for a 6-month new BCM branch offering interest-free loans to economic hardship citizens. Includes a photo of the branch opening ceremony.
- Middle Left:** Advertisement for emergency relief loans, highlighting features like no hidden fees, simple application, and fast approval. Includes a photo of a person at a counter.
- Middle Middle:** Advertisement for small loans (小額貸款) with features like no credit check, no hidden fees, and professional bank guarantee. Includes a photo of a BCM branch.
- Middle Right:** Advertisement for emergency relief loans with a focus on fast approval and low interest. Includes a photo of a person receiving a check.
- Bottom Left:** Advertisement for emergency relief loans with a simple application process and fast approval. Includes a photo of a person holding money.
- Bottom Middle:** Advertisement for emergency relief loans with a selection of birth dates to check eligibility. Includes a table of birth dates.
- Bottom Right:** Advertisement for emergency relief loans from the Macau Finance and Treasury Department, offering interest-free social security loans to credit-risk and economically disadvantaged citizens. Includes a photo of a BCM branch and a table of age groups.

Screen shot of the social media advertisements



BCM bank

澳門商業銀行

In view of the increasing cases of fraud recently, BCM again reminds customers to carefully beware of fraudulent advertisements, phishing websites, apps, telephones, emails, SMS, confirmation of Credit Card transaction instructions and other forms of fraud that attempt to obtain customers' personal information and induce them to perform any transaction. Customers have to be alert and avoid to disclose any sensitive personal data through the internet, phone or any other suspicious service platform, including Credit Card information and one-time password to protect your personal interest.

If any customer has disclosed any personal information to a suspicious third party, executed any transaction or instruction, etc., you should report to the Police immediately.

In case of any query, please call our hotline at 8796 8888 during office hours.

Banco Comercial de Macau, S. A.

2024-07-10