



BCM bank
澳門商業銀行

Alert of Fraudulent SMS

Banco Comercial de Macau, S. A. (“BCM” or “the Bank”) discovered that a fraudulent SMS about bonus points was broadcasted in the name of BCM. In this regard, BCM hereby solemnly declares and would like to draw the attention of our customers and the public that there is no connection whatsoever between the Bank and the below SMS. Indeed, BCM has never requested customers to provide personal information through any hyperlink URL embedded in an SMS for bonus points enquiry.



Screen shot of the SMS

In view of the increasing cases of fraud recently, BCM again reminds customers that upon receipt of any SMS published in the name of BCM, you should first verify its authenticity, and also carefully beware of fraudulent advertisements, phishing websites, apps, telephones, emails, SMS, confirmation of Credit Card transaction instructions and other forms of fraud that attempt to obtain customers’ personal information and induce you to perform any transaction. Customers have to be alert and avoid disclosing any sensitive personal data through the internet, phone or any other suspicious service platform, including Credit Card information and one-time password to protect your personal interest.

In case of any query, please call our hotline at 8796 8888 during office hours.

If any customer has disclosed any personal information to a suspicious third party, executed any transaction or instruction, etc., you should report to the Judiciary Police immediately.

Banco Comercial de Macau, S. A.
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